

Kay Honeybee

5 reviews

a month ago

They literally NEVER answer the phone. The few times that I have gotten somebody on the phone, they always ask for my name and number and say they will call back, but they never do! I honestly feel like my money has been stolen, because when I applied back in SEPTEMBER 2020, I paid the non refundable application fee... it is NOVEMBER 2021 and I have literally heard NOTHING. They keep responding to these reviews saying to email them, but they don't respond to that either. its honestly ridiculous.

1



Artjona Lireza

6 reviews

7 months ago

I have been trying to contact this property for a week now and they are constantly telling me I should call when the manager is there or the manager will call me back and never happens. I have sent emails and no replies. I was interested in one of the apartments but with this costumer service I don't even want it anymore.

6



H Luvv

Local Guide · 16 reviews

4 months ago

Is merit station only for low-income individuals, I applied there I make over 100k and I have been rejected I still don't understand what happened or how this works, leasing ladies were not helpful in helping me understand why I don't qualify

Like



Rickeena Free

6 reviews

2 years ago

No one answer the phone or returns email. I just have one question. I've been trying for 4 days. If this is a precursor to living here,I think I'm going to look for an apartment complex with better customer service

Like

Response from the owner 2 years ago

Rickeena - We apologize for the inconvenience. Please send an email to assistant652@habitatamerica.com. Our leasing staff would be happy to assist. Thanks!



Betty-Jean Duncan

3 reviews

2 years ago

Been trying to get into contact with this company for weeks now and no one has been answering my emails or phone calls. Would have liked to apply to live here, but definitely getting discouraged with the lack of communication!

1

Response from the owner 2 years ago

Betty-Jean- We are so sorry to hear this! Please feel free to send an email directly to manager652@habitatamerica.com or assistant652@habitatamerica.com so we can address any questions you may have and talk with you further about all that ...[More](#)



Brittney Randolph

Local Guide · 28 reviews
a year ago

Ms. Brenda is so phenomenal, the lady is just fantastic, she's patient, kind, personable most importantly she makes you feel welcomed. I absolutely appreciate her help and kindness and look forward to making this place my new home. Great ...[More](#)

5



Brittany Eckley

8 reviews
3 years ago

Merritt Station Apartments is a gorgeous community that is bringing modern appeal to Dundalk. The apartments are brand new with luxury features. The location is also extremely convenient.

3



Damarco Goodman

9 reviews
9 months ago
Very nice
Like

Response from the owner 8 months ago

Hi Damarco,

Thank you for taking the time to review our community. We are so pleased to hear ...[More](#)



Tye Shush

3 reviews
2 years ago

I have been trying to contact someone in the office for almost two weeks now and I have NEVER heard from anyone. I don't understand why this community doesn't answer the phone.

1

Response from the owner 2 years ago

Hi Tye, thank you for taking the time to leave us a review. Our staff has been in and out of the office working with vendors this past week. They have been returning call to all inquiries. If you haven't done so already please call and ...[More](#)



Alexandra Zeller

7 reviews
2 years ago

Response from the owner 2 years ago

Alexandra - We are disappointed to hear about your experience at our community. Please send us an email with your feedback (customerservice@habitatamerica.com) and your contact information and someone will get in touch with you.



Iashae Bennett

2 reviews
2 years ago

Response from the owner 2 years ago

Thank you for the five-star review! We are so pleased to see your positive feedback. ...[More](#)



Debbie Daramola

5 reviews
a year ago

Response from the owner a year ago

Hi,

Thank you for your 5-star rating, Debbie! We are thrilled to see that you are ...[More](#)



Bookey Milhous

1 review
2 years ago

Response from the owner 2 years ago

Bookey - Thank you for taking the time to leave us a review. We are sorry to see that you have had an unsatisfactory experience at our community. If you haven't done so already please send us an email at manager652@habitatamerica.com with ...[More](#)